

Welcome to our practice

Whitemoss Dental Practice has been established in the Village area of East Kilbride for 70 years. We are part of South Lanarkshire Health Board and at present we have approximately 16,000 active patients.

We provide both NHS & PRIVATE dental care and have specific Implant, Sedation and Childsmile sessions here at the practice.

Our patients are also given the opportunity to join our Dental Practice Plan. This includes discounted price on private treatment and preferred appointment times.

Our Facial Aesthetics Clinic has been growing since 2009. With wrinkle reduction treatments and facial fillers becoming increasingly more popular, our clinic's experienced, highly trained experts are providing these treatments daily. Ask reception about spreading the cost and benefiting from interest free finance.

Working together as part of a close team, we strive to achieve and maintain the highest standards for our patients, for the practice... and for each other. We have 15 members of staff, 5 Dentists, 7 Dental Nurses, 2 Receptionists and 1 Hygienist and we are proud to say that staff turnover is extremely low.

Opening Hours

Monday	9:00am - 18.00pm
Tuesday	9:00am - 18.00pm
Wednesday	9:00am - 18.00pm
Thursday	9:00am - 18.00pm
Friday	9:00am - 18.00pm

To make an appointment, please call 01355 220013.

All dentists and our hygienist work different days/hours. To register as a new NHS, Practice Plan or Private patient, see reception who will happily take details and arrange the first visit

Award Winning Dentistry



WINNER

Scottish Dentist of the Year 2013



WINNER

UK Dentist and Team of the Year



WINNER

Scottish Practice of the Year

Dentist of the year / Best practice in Scotland / Best overall team, Dental Practice of the year, Dental phobia award / HWL - bronze, silver and gold award / Highly commended, best community + charity project / Kilbryde Hospice corporate challenge/ Best Cosmetic Dental Practice 2019.

Dr. David McPherson and Associates

27 Whitemoss Road
The Village, East Kilbride, G74 4JB



To find us, head towards the village from Priestknowe Roundabout and take the first right and immediate right again. We are around 100m away at 27 Whitemoss Road. Or put our postcode into your map app! It's G74 4JB

Telephone: 01355 220013
Email: info@whitemossdental.co.uk
www.whitemossdental.co.uk



" We believe that everyone should enjoy the highest quality dental care and that excellence doesn't have to cost the earth! "

Dr. David Macpherson



The Team

Principle Dentist

David Macpherson (M)
BDS (GLA 1991) GDC#66496

Associates

David Core (M)

BDS BSc Hons (GLA 2005)
DipRestDent RCS (ENG)
GDC#85411

Frances McDowall (F)

BDS (GLA 2010) GDC#191059

Ciara Lawwell (F)

BDS (GLA 2018) GDC#277079

Connor MacLeod (M)

BDS (GLA 2023) GDC#

Dentist Assistant

Pamela Kent (F)

BDS (GLA 2013) GDC#243588

Hygienist

Isabelle Harper (F)

RHS (GLA 1993) GDC 4408

Team

Karen Gillan

(F)Manager
DCP (NEBN 2007) GDC# 122492

Kayla McCabe

(F)Manager
DCP (NEBN 2013) GDC# 245269

Dental Nurses

Kellyanne McGuire

Morgan Reilly

Shannon Haggerty

Samantha Graham

Cara Cosgrove

Hannah McLaughlin

Receptionists

Celina Planas

Lorna Bell

Comments about our service

At Whitemoss Dental Practice we welcome any comments or feedback as it allows us to improve our service to you. You may give any comments or feedback by completing our questionnaire and posting it in our 'Tooth-Fairy' box at reception or e-mailing our practice. info@whitemossdental.co.uk We hope you are happy with the service we provide, however if you wish to document a complaint, please email karen.gillan3@nhs.scot or ask reception for details about our complaints procedure.

Orthodontics / Implants / Whitening / Veneers / Cosmetics / Sedation

Prices and Exemptions

Debit, Credit, Cash and Cheques are accepted as payment methods and treatment should be paid for on the same day as treatment commenced. Any treatments offered by our clinicians (NHS or PRI) will be estimated, discussed and agreed with you in advance. Private membership plans are accessible to all our new and current NHS patients and more info can be obtained from reception (or pick up one of our Practice plan membership leaflets). All NHS treatment prices are set by the Scottish Government and more info including exact charges can be found at www.scottishdental.org Please ask reception for one of our own price lists. If you are receiving an NHS exemption which entitles you to FREE dental treatment, please see reception and provide evidence on arrival to your appointment.

Social Media

Visit our website www.whitemossdental.co.uk



Facilities

We have a children's play area in the garden. The reception and waiting area have Whitemoss Dental Practice television and a water cooler is available. Our premises and surgeries are accessible to wheelchairs and there is a patient toilet.

We have a car park for our patients, however if parking on the road - permits are required and are accessible from our reception desk.

Reminder services

We do not currently have a reminder service due to the pandemic. If it has been over 2 years since your last appointment, make contact with us to schedule a check-up. We now send email reminders with your medical history and Covid status form attached. We ask that any appointments that need to be cancelled or changed are done so 24 hours in advance of appointment time, if frequent appointments are failed to attend then this could incur a £20 charge.

Medical histories

We require an annual signed medical history form and verbal updates at each appointment. We have introduced remote forms that arrive via email, if you have difficulty with this please speak to our team who will assist you.

Out-of-hours Emergency Care

Should you have a dental emergency outside the normal practice hours, please call the practice and a recorded message will give you details of our out of hours service. During practice hours we try our utmost to see any patient who has a dental emergency. Practice plan members can contact our out of hours mobile number on weekends between 9am and 12 midday.

Confidentiality

Patient confidentiality at our practice is taken seriously and all information about our patients is treated with the strictest confidence. Our practice policy has been processed in line with the DATA PROTECTION ACT 1998.

[Whitemoss](#) information leaflets or applicable practice policies are available in large print.

Interpreting service available [NHS Lanarkshire](#) via telephone or video - [08000280073](tel:08000280073)

Any questions about NHS dental provision in our area call [03003030243](tel:03003030243) or visit www.nhslanarkshire.scot.nhs.uk (this service is not to book appointments, info only) Our practice inspection records and our practice audit process records are available on request.